



Fall Protection Experts



Product Advisory

Subject: Stainless Steel Indicator Snap Hooks
Subject number: T494

As part of our commitment to quality and safety, we have issued a product advisory for the following DBI/SALA Self-Retracting Lifeline models; **3400006, 3400109, 3400205, 3400308, 3400407, 3400507, and 3400612**. Other models are not affected.

DBI/SALA has determined that under certain severe environmental conditions, the pins used to assemble stainless steel indicator snap hooks may corrode at an accelerated rate. In response to this, DBI/SALA is recommending that all affected models manufactured before November 2004, be inspected and serviced if necessary. This snap hook is utilized on the lifeline of the sealed self retracting lifeline models listed above.

DBI/SALA sealed self retracting lifeline models are design for challenging applications like on-shore and off-shore energy production. The stainless steel indicator snap hook is proven to be substantially more durable under these types of conditions when compared to standard zinc plated hooks. DBI/SALA has found however that the grade of stainless steel used for the spring pins in this hook does not have sufficient corrosion resistance under certain extreme conditions. Prolonged exposure to moisture and or salt spray may result in the pins corroding at a rapid rate. To resolve this DBI/SALA has now changed the pin material to one that provides a much greater resistance to corrosion and is more compatible with the hook assembly.

DBI/SALA strongly recommends that the pins used in these hooks be inspected and replaced if corrosion is identified with the improved pins. If inspection reveals rust, or other corrosion products, the pins must be replaced. Cleaning of the hook using a light solvent or cleaning solution will aid inspection. Two repair options are available. Contact your DBI/SALA distributor if you wish to return your self retracting unit to an authorized service center for warranty repair of the hook. Please reference the subject number shown above when contacting your supplier. As a second option, a field pin replacement kit is available for self replacement of the pins. This kit is available by contacting your distributor and ordering part number 3900074 (one kit will repair up to 25 hooks). The pin replacement is a simple process and DBI/SALA will assume the liability for the field based replacements where instructions were followed correctly. Any additional servicing procedures must be completed by an authorized service center. Additionally, any future service to the fore mentioned units will automatically receive the new pins as a standard procedure. Failure to address this issue could result in a potentially dangerous situation and could result in a serious or fatal injury.

DBI/SALA is dedicated to bringing every worker home safely. We apologize for any inconvenience this issue has caused and thank you for sharing our concern for the safety of every worker. If you have question about this or any other height safety issue, please contact us at 1-800-328-6146 or www.dbisala.com.