



**To: Miller Fall Protection End-Users**  
**From: Miller Fall Protection**  
**Date: February 11, 2005**  
**Subject: Stop Use and Return Notice**

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## Stop Use and Return Notice Immediate Attention Required

***Please read, review and follow the instructions in this notice carefully.***

In an on-going effort to ensure that Miller offers the safest fall protection products in the industry, we thoroughly investigated an issue reported by one end-user involving the Miller 8814-12 Shadow Beam Anchor. It is important to note that no fall or injury was involved with this report. Our findings reveal that the plunger pin assembly can be damaged under certain conditions. As a result, the service-life of the product could be compromised and the problem could be difficult to find through an end-user inspection. Although there have not been any injuries or accidents related to this product, our highest priority is the safety of our customers. Given that, we have decided that all Miller 8814-12 and 8814-24 Beam Anchors with the dates of manufacture specified below must be brought into our facility to be evaluated and retrofitted or replaced as necessary.

**Products Included in this Notice:** Miller 8814-12, 8814-24 and 040114 Shadow Beam Anchors

**Manufacture Dates:** November 14, 2002 – December 10, 2004

As indicated above, this notice only affects the model numbers listed above manufactured within the specified dates. All other models including the 8811, 8812, 8813, 8815 and 8816 Series are **not** affected by this notice.

***Please take the following steps immediately:***

1. Remove from service all 8814-12 and 8814-24 beam anchors manufactured between November 14, 2002 and December 10, 2004. The date of manufacture is located on the product label. If the label is missing or the print is illegible, compare the product with the pictures attached to determine if the unit should be sent in to be retrofitted.
2. Contact Miller Fall Protection's Customer Service Department at 800-873-5242 for a Returned Goods Authorization (RGA) number.
3. Package and ship the product along with the RGA information.

The returned product will be inspected and retrofitted or replaced as required. All reasonable efforts will be made to return the retrofitted product or a replacement product to you within three working days. To help compensate for the inconvenience, we will replace any other parts on the beam anchor that are excessively worn due to normal use as well as clean the units for you.

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